

**Welcome!** to eTECH by minipack america! We are expanding our technological approach in getting valuable information to you with a click of a mouse. We hope our new way of communicating with you will help resolve any questions or issues you may have in operating our top of the line products. Our goal is to assist you in finding efficient solutions to get you back to doing whatever our products help your business do best! Here at minipack we want to open up the lines of communication to educate our customers on our products, and to assist our customers in keeping our minipack machines working in top condition!

Each of our eTECH Bulletins will focus on a particular point we want to make about a product which could include an issue you may be experiencing coupled with quick tips and solutions to troubleshoot that issue, and give you the opportunity to save this information for future reference. The information contained in these informative bulletins is valuable to all service managers and to the inquisitive sales manager who likes to be informed about the products they promote.

We have you on our eTECH Bulletin distribution list at this time. If for any reason you prefer to “opt-out” please reply to this email indicating “opt-out”. If you would like another person in your company to receive our eTECH bulletins, feel free to send us that information as well. If you have a topic you would like to see addressed, also feel free to send them to: [etech@minipack.us](mailto:etech@minipack.us) .



## MVS31X and MVS35X

### Issue

***My MVS31X or MVS35X will not pull a full vacuum of 99.9%***

### Possible Solution

#### **Quick Tips:**

*Try re-calibrating the MVS31X or MVS35X. For instructions on re-calibration please see page 2 of this bulletin and print the attachment:*

*“eTECH\_0811\_pg2\_MVS31-35\_Calibration”*

*As always if this Quick Tip does not solve your issue, feel free to contact our minipack technicians by email at [support@minipack-america.com](mailto:support@minipack-america.com) or by phone at 1.714.283.4200 or 1.877.minipack.*

METECH01\_0811